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First-time users should do the following:

1. Select the New Users - Click Here link.
2. Enter the following:
 - **66362X** for the Conference ID
 - your email address
 - a password
3. Continue to enter information as prompted.

An Online confirmation will be displayed and an email confirmation will be sent verifying your account setup.

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Contacting PDF eXpress Support

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A screenshot of the IEEE Publications Support Center website. The page has a dark header with navigation links: "IEEE.org", "IEEE Xplore Digital Library", "IEEE Standards", "IEEE Spectrum", and "More Sites". The main content area is titled "Publications Support Center" and features a navigation bar with tabs: "Support Home", "Find Answers", "Ask a Question", and "My Support History". Below the navigation bar is an "Advanced Search" section with a search input field and a "Search" button. To the right of the search section is a "Contact Us" sidebar with links for "Contact Us", "Other Contacts at IEEE", and "Give Feedback". The main content area displays search results for "Find the answer to your question", showing "Results 1 - 10 of 106". The first result is titled "How do I access the IEEE Electronic Copyright Form?" and includes a brief description and a "Date Updated" of 07/14/2011. The second result is titled "How do I find out my conference ID?" and includes a brief description and a "Date Updated" of 09/29/2011. The third result is titled "What is the conference ID?" and includes a brief description and a "Date Updated" of 08/29/2011.